

BOCOM International Securities Limited
Token Services user manual

1. INTRODUCING

BOCOM International Token



Investment services at your fingertips, anytime anywhere.

Key Feature

Securer, Faster, and Convenience

BOCOM International Token, the state-of-the-art platform in Hong Kong that enables you to access Trading Platform, using fingerprint authentication. Now, you can experience a securer, faster and convenient investment service with this innovative technology.

Securer

The 2FA system designed with state-of-the-art security mechanism to give you peace of mind.

Faster

Log on faster with Token Key by simple input

Convenience

Users of Apple iPhone or Android smart phone with FingerPrint can access the BOCOM International Token faster.

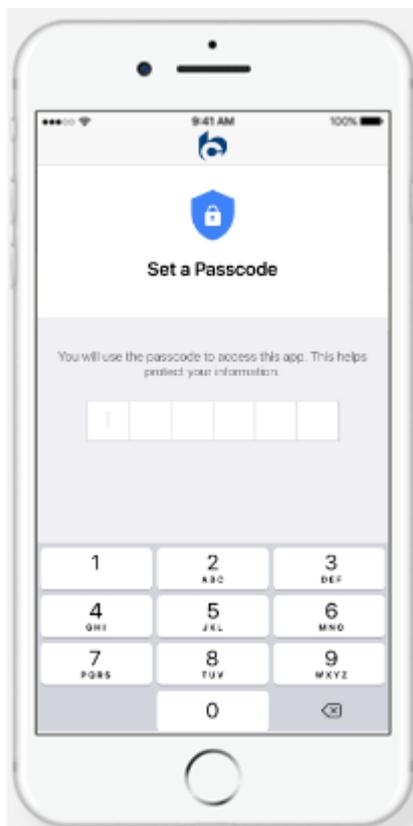
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2. How to activate your BOCOM International Token

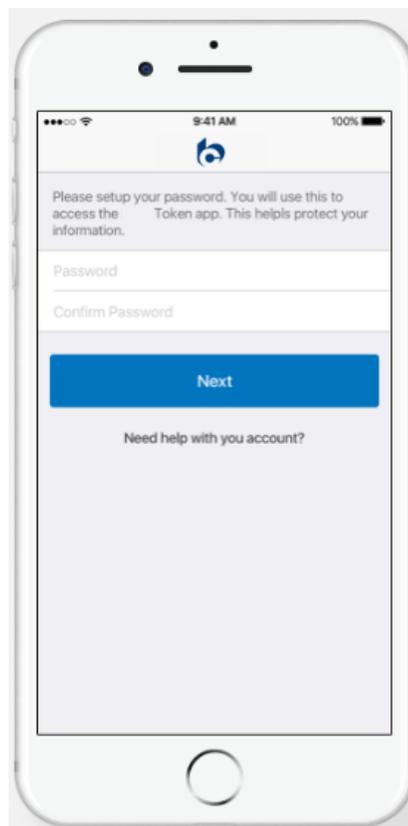
1. Download the our app from iOS/Android [BOCOM International Token]
 - iOS – Please click [here](#) to download from App Store
 - Android – Please click [here](#) to download from Google Play or click [here](#) to download
2. Received the email notification for QR code
3. Please follow below steps to activate the Token

Step 1: Setup your BOCOM International Token password

(Either Simple Passcode or Traditional Password, may change in fingerprint in Settings)



or



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Step 2: Login on your computer and scan the QR code from our email notification



发件者: BOCOM International <confo@bocomgroup.com>
收件者: [redacted]
日期: 20/04/2018 11:42
主题: BOCOM International Token - Registration

Dear client,

Please follow the steps below to register for the BOCOM International Token for your account ("800065563"):

1) Download the BOCOM International Token app from one of the following ways:

iOS

<https://itunes.apple.com/us/app/bocom-international-token/id1365330459?ls=1&mt=8>

Android

<https://play.google.com/store/apps/details?id=com.bocom.token>

or

<https://sec.bocomgroup.com/InternetTrading/app/com.bocom.token.apk>

2) Open the app, create a 6 digits password for the Token. Then scan the attached QR code or click the following URL to retrieve the QR code:

https://sec.bocomgroup.com/MobileAPI/images/81_b918a33f91e317d343d2810cd5da040bada76ed9.png

*Please note the QR code will be expired in 7 days

Should you have any questions with the above mentioned, please contact the Customer Services Hotline at (852)3768 2888 during operation hours or email to enquiry@bocomgroup.com

Thank you for your corporation.

Yours faithfully,

BOCOM International

*Please do not reply to this email.



qrcode.png

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Step 3: You are all set. BOCOM International Token has been activated successfully



Step 4 : Log in now with a BOCOM International Token password again (setup at step 1)



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Step 5 : Access the BOCOM International Token account information



Functions:



Add new account
from another email
notification with QR
code

Settings: Change
password, use
simple passcode,
Touch
ID/fingerprint,
change languages
(简繁 En)



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3. Question you may have

Need help? You might find the answer to your question below.

What is BOCOM International Token?

BOCOM International Token provides extra protection for your accounts. BOCOM International Token is a feature within the Internet Trade or Mobile Trade and is used to generate a unique, one-time use security code in order to log onto Internet Trade or Mobile Trade services.

Why are you offering me a BOCOM International Token?

BOCOM International Token has been designed to work as part of the Internet Trade or Mobile Trade on supported operating systems and devices. It protects your account with a convenient way to access Internet Trade or Mobile Trade services. Also, the BOCOM International Token can only be used on your chosen device. This provides you with an additional level of security.

What are the benefits of a BOCOM International Token over traditional physical security device?

BOCOM International Token is stored in the Internet Trade or Mobile Trade. If you have a compatible device, you won't have to carry an additional traditional physical security device with you to access Internet Trade or Mobile Trade services.

Can I have a BOCOM International Token on more than one device?

For security reasons, your BOCOM International Token can only be registered to one device at a time.

How can I have the QR code?

BOCOM International will send the QR code to your registered email address. The registration is valid for 7 days. If you have no receive the email or expired, please contact your Client Services at (852)3768-2888 or email to enquiry@bocomgroup.com during office hours.